



OFFICIAL RULES OF REGULATIONS REGARDING THE ATTENDANCE OF SHOWS AND EVENTS ORGANIZED BY THE HUNGARIAN THEATER OF CLUJ

The Hungarian Theatre of Cluj brings to the attention of its honorable audience the following basic rules, mandatory for all persons participating in the shows and events of the Theater.

By attending the shows and events of the Hungarian Theatre of Cluj, the audience is obliged to comply with this Regulation, throughout its presence in theatre spaces. In case of violation of these rules, the theatre reserves the right to refuse access to persons or to exclude them from events taking place in the halls and spaces of the theatre, without the obligation to refund the tickets.

The acces of public to the performances shall be made exclusively on the basis of tickets. Tickets can be purchased at the Box-office of the theatre or online at **www.biletmaster.ro**, within the limit of the available seats.

TICKET BOOKING

For the performances of the Hungarian Theatre of Cluj bookings can be made by e-mail at: **boxoffice@huntheater.ro** or by telephone at **+ 40-264-431 986, +4 0748 014 194**. **Reservations are valid 72 hours** and seat in the auditorium is guaranteed only by purchasing a ticket.

DISCOUNT TICKETS

Theatre offers discount tickets for pupils, students and retired people, based upon availability. Discounted tickets can be purchased exclusively on the basis of supporting documents.

Preschool children over 3 years of age receive discounts under the same conditions as pupils, students and pensioners.

Theatre offers group tickets to performances held on the main stage of the Theatre for groups of more than 10 people.

FACILITIES FOR PEOPLE WITH DISABILITIES

Hungarian Theatre of Cluj provides seats for disabled children (respecting the age restrictions imposed by event) and adults with disabilities and their caregivers. Their entry is free of charge, based on honorary tickets issued at the Box-office of the Theatre, subject to availability.

Tickets for the disabled can be requested solely on the basis of supporting documents and exclusively in the Box-office of the Theatre.

AGE RESTRICTIONS

Some performances of the Hungarian Theatre of Cluj may contain messages inappropriate for a certain group of age, in which case this warning is mentioned on the monthly poster, at the official website of the institution, and at the Box-office of the Theatre. The organizers reserve the right to refuse access to the theatre of persons falling into the category of age subject to this message. Entry to the performances for children under 3 years is not allowed.

AUDITORIUM ACCESS

Access to the auditorium will be made 10-15 minutes before the performance gets started.

Public access after the start of the show – in accordance with start-time that appears printed on the ticket – is not allowed with the exception of performances with intermission (in this case, access can be made during the break).

Failure to arrive or failure to arrive in time to the show does not entitle the ticket holder to the refund of the ticket (either purchased online or at the box office) or to its use in a subsequent representation.

For the convenience of the spectators, Theatre recommends the wardrobe service which is provided free of charge. This service is provided during the show and the clothes left at the wardrobe must be collected in maximum 30 minutes after the performance.

BEHAVIOR IN THE AUDITORIUM

Spectators undertake to respect the rules of good behavior, maintain public order and accepted standards of conduct, safety regulations and fire safety provisions and to comply with the orders and regulations of Hungarian Theatre of Cluj and / of competent authorities.

Through attendance at shows and events organized by the Theatre, the spectators agree to be filmed and / or photographed during the event by the authorized persons of the Theatre and allow the use of these photos / videos / audio materials for promotional purposes.

AT THE THEATRE THE FOLLOWING ARE STRICTLY PROHIBITED:

1. photographing, filming or audio recording of performances without prior agreement from management; Theatre representatives or police officers have the right to exclude individuals who violate these rules;
2. the use of mobile phones for the duration of the show / event, for the comfort of other spectators and for the optimal deployment of the show / event;
3. smoking inside the Theatre (including medicinal or electronic cigarettes);
4. access of persons being under the influence of alcohol

5. access of animals to the Theatre
6. access to theatre with any type of food, colored or carbonated drinks, alcoholic drinks;
7. access to Theatre with laser flashlights, blunt or sharp objects, toxic substances, psychotropic substances or weapons; Theatre reserves the right to carry out security checks on entry by trained personnel;
8. throwing any object in the scene or in the hall, committing actions that violate public order and endanger the events;
9. keeping of any type of goods on the balustrade of the balcony;
10. aggressive behavior, vulgar and abusive language, threats, high tone towards other spectators or representatives of the theater;
11. performing acts of trade or distribution of any materials containing information and / or advertising without written consent of the management.

Theatre representatives reserve the right to intervene in any of these situations, in order to comply with the above regulations.

PROGRAM MODIFICATION

In case of illness of an actor, fortuitous event or force majeure, Theatre reserves the right to make changes in the program of performances, in which case tickets sold can be refunded or renewed for another performance.

The program shows the Hungarian Theatre of Cluj may be subject to change and the updated program is available on **www.huntheater.ro**.